

XFINITY ON CAMPUS is an IPTV service from Comcast delivered through Western New England University's IP network. Wherever you are on campus, whether wired (preferred) or Wi-Fi, XFINITY ON CAMPUS delivers what you want to watch, when you want to watch it. Additional premium content can be added using a month-to-month, no contract based subscription.

XFINITY ON CAMPUS will be available for viewing on a PC, Mac, iPhone, 4th generation iPod Touch, iPad, Android devices, Roku enabled TVs and Roku devices. Students can purchase their own Roku device with firmware of version 7.5 or better. Preferred Roku devices are:

-Roku Ultra (wired, for the best single performance) Preferred

-Roku Stick (wireless, for shared performance)

-Roku Express+ (wireless, for older non HDMI port TVs).

XFINITY ON CAMPUS will allow you to register up to 40 devices, but only one active video stream is allowed per user login. You must logoff your session on one device before you can stream on another device.

To access your XFINITY ON CAMPUS using your PC or Mac computer, you must be on campus and connected to the Western New England University IP network:

1: Point your browser to www.comcast.com/xfinityoncampus

2: From the login screen type: Western New England University

3: At prompt: Enter your University user name and password credentials. Once authenticated, click on the "Start Watching" button. This will launch the XFINITY ON CAMPUS player.

To access your XFINITY ON CAMPUS on your Apple or Android mobile devices, you must download the XFINITY Stream App from the Apple App Store or the Android Goggle Play Store.

To activate the Xfinity Stream on Roku:

<https://customer.xfinity.com/help-and-support/xfinity-apps/activate-xfinity-tv-app-on-roku>

To Navigate the Xfinity Stream on Roku:

<https://customer.xfinity.com/help-and-support/xfinity-apps/navigating-roku-app>

Once you get to campus and begin accessing XFINITY ON CAMPUS, if you have any trouble, here's who to contact:

1) If you're having trouble connecting to the network or with your login credentials, contact OIT at 413-796-2200 or by submitting a work order.

2) If you're having trouble after you've successfully logged in, contact Comcast customer support directly.